

UK delivery Costs

Royal Mail Delivery costs

Order Value	Delivery Service	Delivery Cost
Up to £150	Royal Mail 24	£4.29 (up to 100g)
Up to £150	Royal Mail 48	£3.45 (up to 100g)
£150+	Parcel Force	£8.92 (excl. vat)

Estimated Delivery Timescales:

- Jewellery in stock to be posted next day, but non-stock designs made in silver **usually take 2-3 weeks** to be handmade and dispatched.

I use Royal Mail for all our UK deliveries. You will be sent an email with a tracking number on the day your order is dispatched from my Glasgow workshop. Your parcel should reach you the next working day, but **I can't accept liability for any delays caused by bad weather or due to operational issues with our delivery providers.**

Delivery outside the UK is by courier; Parcel Force. – Price confirmed when ordering

Our website prices include UK value-added tax (VAT). When placing an order in British Pounds (GBP) on our website and sending outside the UK, UK VAT will be deducted from the payment total at checkout. If browsing our website in an alternative currency (e.g. EUR or USD), UK VAT is already excluded from the prices shown.

Estimated Delivery Timescales: If you need your jewellery in a hurry, please email me at made@jacquelinebrewerjewellery.com as we may be able to help.

- Jewellery made in silver and 9ct yellow gold usually takes 2 weeks to be made. Depending on your shipping destination, your order can take a further 10-14 days to reach you. **Please allow 3-4 weeks in total for your order to be made and delivered.**
- Other metals such as white and rose gold, 18ct yellow gold, palladium and platinum are sourced especially for you. **Pieces made from these metals may take up to 6 weeks to arrive.**

Duties & Taxes:

Jacqueline Brewer Jewellery is NOT liable for any Customs duty and import taxes that are charged by a country's customs authority, for shipments that are above a minimum order value (known as the country's de minimis). All applicable duties and taxes for your order's destination country will not be JBJ liability.

If you have any questions, please get in touch prior to ordering from the website.