

UK delivery

FREE Royal Mail delivery on all orders of £150 or more sent within the UK!

Order Value	Delivery Service	Delivery Cost
Up to £150	Royal Mail Special Delivery®	£8.35 (up to 100g) £9.35 (up to 500g)
£150+	Royal Mail Special Delivery®	FREE

Estimated Delivery Timescales:

- Jewellery in stock will be posted next day, but non stock designs made in silver **usually takes 2-3 weeks** to be made and dispatched.
- Other metals such as white and rose gold, 18ct yellow gold, palladium and platinum are sourced especially for you. Pieces made from these metals **may take up to 4 weeks to arrive**.

I use Royal Mail for all our UK deliveries. You will be sent an email with a tracking number on the day your order is dispatched from our Glasgow workshop. Your parcel should reach you the next working day, but **I can't accept liability for any delays caused by bad weather or due to operational issues with our delivery providers.**

Delivery outside the UK

FREE DHL Express shipping on all orders of £300 or more sent outside the UK!

Our website prices include UK value-added tax (VAT). When placing an order in British Pounds (GBP) on our website and sending outside the UK, UK VAT will be deducted from the payment total at checkout. If browsing our website in an alternative currency (e.g. EUR or USD), UK VAT is already excluded from the prices shown.

Order Value	Delivery Service	Delivery Cost
Up to £299.99	DHL Express Worldwide	£25.95
£300+	DHL Express Worldwide	FREE

Estimated Delivery Timescales:

If you need your jewellery in a hurry, please email me at made@jacquelinebrewerjewellery.com as we may be able to help.

- Jewellery made in silver and 9ct yellow gold usually takes 2 weeks to be made. Depending on your shipping destination, your order can take a further 10-14 days to reach you. **Please allow 3-4 weeks in total for your order to be made and delivered.**
- Other metals such as white and rose gold, 18ct yellow gold, palladium and platinum are sourced especially for you. **Pieces made from these metals may take up to 6 weeks to arrive.**

Your order will be sent using DHL Express. This is a fully tracked service, from my workshop to your door.

Delivery Information

Update: 20th November SHIPPING TO THE EUROPEAN UNION

Due to the new EU General Product Safety Regulations (GPSR) starting from 13th December 2024, I will temporarily suspend shipping to the EU, Northern Ireland and Norway until I can comply fully with these regulations.

Duties & Taxes:

Jacqueline Brewer Jewellery is NOT liable for any Customs duty and import taxes that are charged by a country's customs authority, for shipments that are above a minimum order value (known as the country's de minimis). All applicable duties and taxes for your order's destination country will not be JBJ liability.

If you have any questions, please get in touch prior to ordering from the website.